

PROFILE

Boyd Group Services Inc. ("BGS"), through its operating company, The Boyd Group Inc. and its subsidiaries ("Boyd" or the "Company"), is one of the largest operators of non-franchised collision repair centers in North America in terms of number of locations and sales. The Company currently operates locations in Canada under the trade name Boyd Autobody & Glass and Assured Automotive, as well as in the U.S. under the trade name Gerber Collision & Glass. The Company is also a major retail auto glass operator in the U.S. under the trade names Gerber Collision & Glass, Glass America, Auto Glass Service, Auto Glass Authority and Autoglassonly.com. In addition, the Company operates a third party administrator, Gerber National Claims Services ("GNCS"), that offers glass, emergency roadside and first notice of loss services. The following is a geographic breakdown of the collision repair locations, including intake centers, and trade names.

MARKET FACTS

TSX Symbol: BYD.TO
 Close Price (May 14, 2020): \$192.28
 52-week Range: \$125.01-231.52
 Shares Outstanding: 21.5M
 Market Capitalization: \$4,134.0M
 Annualized Distribution (per unit): \$0.552
 Current Yield: 0.3%

MANAGEMENT

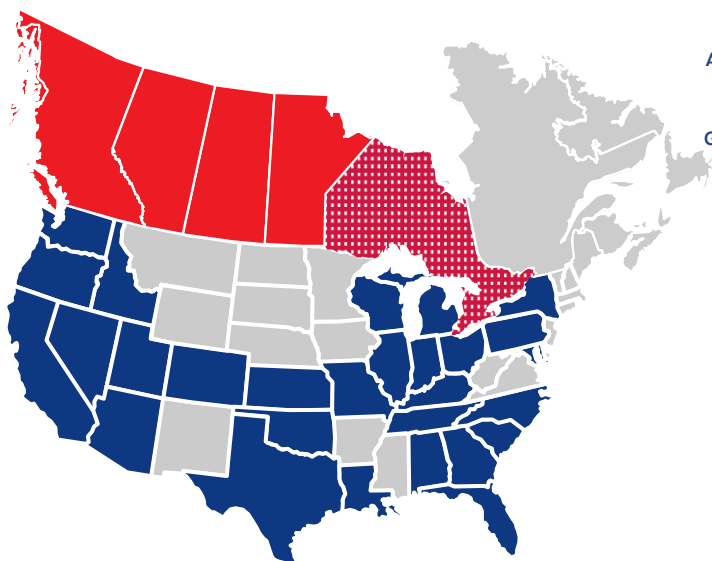
Tim O'Day
 President & CEO
Pat Pathipati
 Executive Vice President & CFO
Brock Bulbuck
 Executive Chair
DIRECTORS
 Allan Davis (Independent Chair)
 Dave Brown
 Brock Bulbuck
 Gene Dunn
 Rob Gross
 Violet A.M. Konkle
 Tim O'Day
 Sally Savoia

CONTACT INFORMATION

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COLLISION LOCATIONS

698 Locations Across North America



BOYD AUTOBODY & GLASS (CANADA)

- British Columbia 16
- Manitoba 15
- Alberta 14
- Saskatchewan 4

Total Locations 49

ASSURED AUTOMOTIVE (CANADA)

- Ontario 83

Total Locations 83

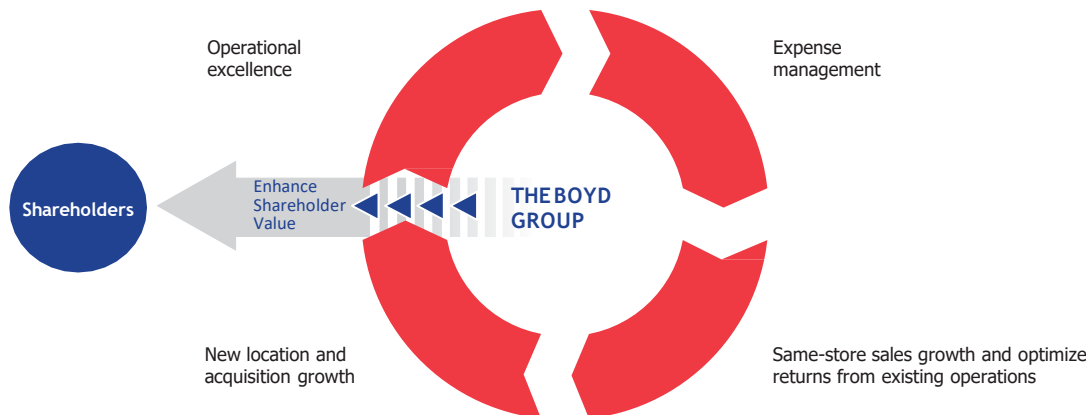
GERBER COLLISION & GLASS (U.S.)

- Michigan 67
- Illinois 64
- Florida 62
- New York 38
- Washington 37
- Indiana 36
- Georgia 30
- North Carolina 28
- Ohio 28
- Arizona 24
- Colorado 20
- Wisconsin 18
- Texas 14
- Louisiana 13
- Oregon 12
- Tennessee 11
- Maryland 10
- California 9
- Alabama 7
- Nevada 7
- Pennsylvania 7
- Missouri 5
- Oklahoma 5
- Utah 4
- Kentucky 4
- South Carolina 4
- Idaho 1
- Kansas 1

Total Locations 566

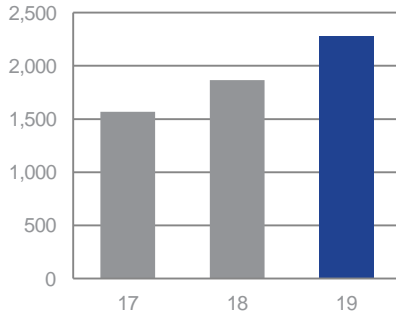


BUSINESS STRATEGY

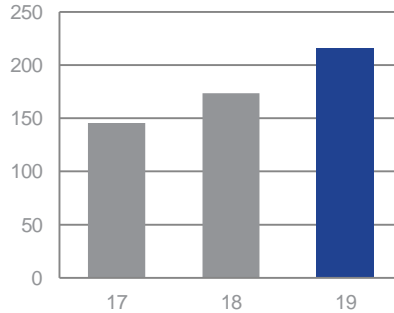


FINANCIAL SUMMARY

SALES (millions)



ADJUSTED EBITDA* (millions)



*Adjusted EBITDA for 2019 is shown on a Pre-IFRS 16 basis for comparative purposes. Post-IFRS 16 Adjusted EBITDA was \$319.9 for the year ended December 31, 2019.

Three months ended

(in C\$ millions, except per unit/share and % amounts)	March 31, 2020	March 31, 2019
Sales	\$628.4	\$557.9
Gross Profit	\$281.4	\$253.0
Adjusted EBITDA*	\$81.4	\$78.3
Adjusted EBITDA Margin*	13.0%	14.0%
Adjusted Net Earnings*	\$20.2	\$28.1
Adjusted Net Earnings per unit/share *	\$1.00	\$1.42

*Adjusted EBITDA and Adjusted Net Earnings are not calculations defined under IFRS. Adjusted EBITDA for Q1 2020 and Q1 2019 are shown on a post-IFRS 16 basis. See the BGS's Q1 2020 MD&A for more information.

INVESTOR RELATIONS

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Bret Jordan
Jefferies

Furaz Ahmad
Laurentian Bank Securities

Zachary Evershed
National Bank Financial

Steve Hansen
Raymond James

Michael Doumet
Scotia Capital

Maggie MacDougall
Stifel GMP

Daryl Young
TD Securities

SUMMARY

STABILITY

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GROWTH

=

SHAREHOLDER VALUE

- ✓ Strong balance sheet
- ✓ Insurer preference for MSOs
- ✓ Recession resilient

- ✓ US\$39.4 billion fragmented industry
- ✓ High ROIC growth strategy
- ✓ Market leader/consolidator in North America

- ✓ Cash dividends/ conservative payout ratio
- ✓ 5-year total shareholder return of 336.94%

Strong focus on enhancing our shareholders' value